

Don Mills Friends

Concerned Don Mills Residents for Maintaining the Don Mills Centre Indoor Mall

www.donmillsfriends.org

August 22, 2007

Ms Anne Morash
Vice-President, Development
The Cadillac Fairview Corporation Limited
20 Queen Street West, 5th Floor
Toronto, Ontario
M5H 3R4

Ms. Morash,

Re: Wheelchair accessibility of Don Mills shuttle bus

At the Don Mills Community Meeting on July 24, 2007, one of our wheelchair-dependent members enquired about the lack of wheelchair accessibility of the Don Mills shuttle bus to Fairview Mall. You responded at the time that you were not aware that the shuttle buses were not wheelchair accessible. (By way of background information, you may wish to read the July 2006 Town Crier article entitled "Shuttle bus criticized as not accessible" posted at this link on our website: http://www.donmillsfriends.org/Town_Crier_July_Shuttle_Bus.pdf, which shows that the issue was first brought to Cadillac Fairview's attention more than a year ago.)

The above-mentioned resident and several other wheelchair-dependent residents approached us recently with the complaint that they had heard nothing further about any steps being taken to make the shuttle bus wheelchair accessible. They are upset and disappointed at being discriminated against.

As Don Mills residents approach a second fall/winter season without their shopping mall which was their central community shopping and meeting place, we would appreciate your letting us know what you plan to do this season to make the shuttle bus accessible to those Don Mills residents who rely on wheelchairs and scooters to get around.

Thank you for your urgent attention to this important matter.

Simone Gabbay

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